

### **Return Policy**

If there are any damages or missing parts when you receive the order from us, you have 7 days to report to us. We will replace the damaged products or send you the missing parts. However, the returns will not be accepted if the products were damaged due to inappropriate use or carelessness.

NEX Robotics accepts returns for only unaffected products, "Unaffected" means a device has never been powered up, programmed, or otherwise changed. NEX Robotics cannot accept returns on purchased items that have had electrical power applied to them, or been otherwise programmed, changed.

If the product needs to be exchanged, firstly, please send the photos of damaged products to us with a brief description. We will assess the damages and decide the best way to exchange or return the product.

Include a brief note describing the defect on the merchandise. Do not write on the merchandise packaging. Defective unused and unaffected merchandise will be replaced within 7 days of purchase. All returns must include a copy of the original invoice that came with your shipment.

### **Shipping Limitations**

When an order is placed, it will be shipped to an address designated by the purchaser as long as that shipping address is compliant with the shipping restrictions contained on this Web Site. All purchases from this Web Site are made pursuant to a shipment contract. As a result, risk of loss and title for items purchased from this Web Site pass to you upon delivery of the items to the carrier. You are responsible for filing any claims with carriers for damaged and/or lost shipments. You are responsible for paying any import duties and taxes on your order.

### **Products, Content and Specifications**

All features, content, specifications, products and prices of products and services described or depicted on this Web site, [www.nex-robotics.com](http://www.nex-robotics.com) (this "Web Site"), are subject to change at any time without notice. Certain weights, measures and similar descriptions are approximate and are provided for convenience purposes only. NEX Robotics Pvt. Ltd. ("NEX Robotics"), which operates this Web Site, makes all reasonable efforts to accurately display the attributes of our products, including the applicable colors; however, the actual color you see will depend on your computer system, and we cannot guarantee that your computer will accurately display such colors. The inclusion of any products or services on this Web Site at a particular time does not imply or warrant that these products or services will be available at any time. It is your responsibility to ascertain and obey all applicable local, state, federal and international laws (including minimum age requirements) in regard to the possession, use and sale of any item purchased from this Web Site. By placing an order, you represent that the products ordered will be used only in a lawful manner.

### **Accuracy of Information**

We attempt to ensure that information on this Web Site is complete, accurate and current. Despite our efforts, the information on this Web Site may occasionally be inaccurate, incomplete or out of date. We make no representation as to the completeness, accuracy or currentness of any information on this Web Site. For example, products included on this Web Site may be unavailable, may have different attributes than those listed, or may actually carry a different price than that stated on this Web Site. In addition, we may make changes in information about price and availability without notice. While it is our practice to confirm orders by e-mail, the receipt of an e-mail order confirmation does not constitute our acceptance of an order or our confirmation of an offer to sell a product or service. We reserve the right, without prior notice, to limit the order quantity on any product or service and/or to refuse service to any customer. We also may require verification of information prior to the acceptance and/or shipment of any order.

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These terms of service supersede any other agreement between you and NEX Robotics to the extent necessary to resolve any inconsistency or ambiguity between them. These terms of service will be governed by and construed in accordance with the laws of the Mumbai High court, Maharashtra, INDIA, without giving effect to any principles of conflicts of laws. Any action seeking legal or equitable relief arising out of or relating to this Web Site will be brought only in the courts of the Mumbai High court, Maharashtra, INDIA. A printed version of these terms of service will be admissible in judicial and administrative proceedings based upon or relating to these terms of service to the same extent and subject to the same conditions as other business documents and records originally generated and maintained in printed form.

### **Termination**

You or we may suspend or terminate your account or your use of this Web Site at any time, for any reason or for no reason. You are personally liable for any orders placed or charges incurred through your account prior to termination. We reserve the right to change, suspend, or discontinue all or any aspect of this Web Site at any time without notice.

### **Additional Assistance**

If you do not understand any of the foregoing terms of service or if you have any questions or comments, we invite you to contact our Customer Care Department by e-mail at [customerservice@nex-robotics.com](mailto:customerservice@nex-robotics.com) or by phone at +91 9833553020.